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In addition to the registered office, users can write to the following address: customercare@nnormal.com where they can send their requests, queries or complaints.

Access to and use of the Website give you the status of User, which implies adherence to this version of the Disclaimer published at the time it is accessed. If you do not agree with it, you should refrain from accessing the Website or using the services that are provided through it.

This Disclaimer is governed by the principles of the law and good faith. The User undertakes to use the Website, as well as the information or services provided, in accordance with the law, morals, good practices and public order. Unauthorised use of the

information contained on this Website, its resale or the infringement of third-party rights, will give rise to the legally established responsibilities.

In particular, we recommend that you pay attention to and read our policies related to the Terms and Conditions of Sale, Privacy Policy and Cookies Policy, especially prior to making purchases or providing us with your data. Access to certain Content, Products and/or Services offered through the Website may be subject to certain specific terms and conditions which, depending on the case, replace, complete and/or modify this Disclaimer. Hence, prior to accessing and/or using said Content, Products and/or Services, the User should also carefully read the corresponding specific conditions. If there is a discrepancy between the provisions of this Disclaimer and the particular conditions of each specific service, the provisions stipulated in the latter shall prevail.

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Registration

It is not necessary to be registered on the website for access and navigation. Nevertheless, Users who wish to do so may register on the website and obtain exclusive benefits such as a faster purchase process, special offers, news of events and exclusive draws for registered users, reviewing order status, etc.

THE NORMAL COMPANY undertakes to process all data from registered users in accordance with the Privacy Policy.

The User undertakes to provide true, accurate and complete data, as well as to update all the data provided so that they remain true, accurate and complete.

After registration, the User undertakes to safeguard and diligently use his/her passwords, as well as to immediately notify THE NORMAL COMPANY of any incident, such as theft, loss, or unauthorised access, that enables the wrongful use thereof, in order that they can be immediately cancelled. THE NORMAL COMPANY accepts no responsibility for the consequences arising from the wrongful use of passwords.

The passwords of each user are personal and must not be used by third parties. Their use by others is prohibited due to the risk of identity theft.

The user registration process is considered a formalisation of a legally binding contract between THE NORMAL COMPANY and the user, in accordance with the terms of this Disclaimer and the registration conditions included therein.

The registered user acknowledges that he/she has read and understood the terms and conditions of this Disclaimer and the registration conditions included therein, and that he/she agrees to comply with all its provisions. Likewise, he/she acknowledges that he/she has read and accepted the Privacy Policy.

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You agree that you will be personally responsible for your use of this website and for all your communication and activity on this website. If we find that you are or have been related to illegal activities, without respecting other users, or that this disclaimer or the other policies of the website have been infringed, you will be denied access to this website temporarily or permanently.

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We make every effort to ensure that the information and content on the Website is truthful and errorfree. However, we cannot guarantee that it does not contain typographical errors, undertaking to modify or correct any errors or deficiencies that are detected. We reserve the right to modify the content of the Website without prior notice.

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Privacy and Cookies Policy

To learn more about our Privacy and Cookies Policies, please go to our <u>Privacy Policy</u> and/or our <u>Cookies Policy</u>.

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No Waiver

Should THE NORMAL COMPANY fail to apply any of the provisions specified in the previous points, under no circumstance shall this be understood a waiver of said provision.

Applicable Law and Jurisdiction:

This Disclaimer is subject to Spanish law. The Parties agree to settle any disputes or conflicts out of court and only in the event that it is not possible, the parties will submit to the Courts that by law correspond to them, unless the User is considered a consumer and user, in which case any dispute will be settled by the Courts of the User's place of residence.

Contact Us

If you would like to send us your comments, queries, complaints or any other issue regarding our website, please write to the following postal address: THE NORMAL COMPANY, C/ Cuartel 91, 07300, Inca, Majorca, Balearic Islands, Spain. You can also send an email to customercare@nnormal.com, or get in touch through the contact section of the Website.