| Specified Commercial Transaction Act | |
|--------------------------------------|--|
| Name of Seller | CAMPER JAPAN, INC. |
| Address of Seller | 2-11-1 SENDAGAYA, SHIBUYA-KU, TOKYO, 151-8575 |
| Sales manager name | CEO OSAMU SAKASHITA |
| Sales Price | Display for each product |
| Necessary amount other | Consumption Tax: 10% |
| than product | Shipping Fee: Free |
| | *Shipping is limited to Japan. |
| | Cash on Delivery Fee: Free |
| Payment method | Here is various payment methods.(Credit card / Cash on delivery) |
| | For other details, please click <u>here</u> . |
| Payment deadline | Credit Card: It depends on your credit card's closing date and the |
| | details of your contract. Please check with your credit card company. |
| | Cash on Delivery: Payment must be made upon receipt of the product. |
| Cancellation, Return | It is possible to cancel orders for items you have ordered. |
| and Replacement | If you don't see the option to cancel, we are unable to accept your |
| | cancellation because your order has already been processed, prepared |
| | for shipment or shipped. In this case, please contact Customer Service |
| | for assistance. |
| | Returns will be accepted free of charge if the following conditions are |
| | met. |
| | Items purchased from NNORMAL.COM |
| | Unused products |
| | Within 30 days of delivery |
| | The product must be returned in the same packaging as when it was |
| | received. |
| | Cancelled orders and returned items cannot be changed or exchanged |
| | for other items. Please reorder size and model you wish. |
| | Please note that we may not be able to accept order cancellation or |
| | return depending on the contents of the order or the condition of the |
| | product. |
| | WATER FLASK and Socks are not eligible for return. |
| | If the product is defective, it will be replaced with the same product only |
| | if it is in stock. If we do not have it in stock, we will refund your money. |
| | * For other details, please click <u>here</u> . |
| Seller's Contact Information | NNORMAL OFFICIAL ONLINE STORE Customer Service |
| | TEL: 03-5414-3154 *Japanese only. |
| | Monday to Friday 10 to 18 (GMT+9) Except bank holiday. |
| | Click <u>here</u> to contact us via email form. |