No Trace Program

Conditions for participation in the No Trace Program:

- Join the Nnormal Community.
- Deliver your worn-out gear (shoes, sweaters, pullovers, t-shirts, shorts...) and leave your gear in the No Trace Program Box in the selected stores or at a participating drop-off point.
- Delivery instructions:
 - Go to <u>nnormal.com/int/content/no-trace-program</u>
 - Fill out a specific online form to inform us about the products you are returning.
 - Validate that the information you are entering is correct and true.
 - Select the delivery point method.
 - You will receive a prepaid shipping label which must be adhered to the package regardless of your drop-off location.
- Shoes must be returned in full pairs.
- Nnormal is not obliged to make public your comments and photos.

Returned gear will be recycled, or donated depending on the status of the items received.